



Sherwood Medical Partnership

Clipstone | Farnsfield | Rainworth

Clipstone Patient Group Meeting Minutes

Thursday 30th July

Attendees: Matt (Practice Manager), Helen (Location Manager), Sam (Receptionist/minute taker), Pat (Chair), Jaqueline, Ian, Teresa, Barbara, Rachel, Sue.

Apologies : Fliss, Angela, Sheila.

Practice Updates

Merger with Rainworth:

Merged on 1st May. Rainworth is operating fairly independently at the minute but gradually making changes so that all 3 sites are as one. We now have over 20,000 patients and approximately 70 members of staff/GPs between the 3 sites. Now the biggest practice in Newark and Sherwood and Mansfield and Ashfield area.

New Branding :

New branding and logo sorted. New uniforms already being worn at Farnsfield and Rainworth but all agreed that Clipstone should wait until we move-fresh start!

Website :

New logo and branding now on the website. Big article on moving to our new premises. Rainworth Surgery currently has a separate website but the contents are being integrated into www.sherwoodmedical.co.uk and will shortly be closed down.

Staffing :

Dr Biyani (GP Registrar) has now finished her time with us. We have 3 new Registrars joining us for 8 months. Dr Thurland and Dr Bryant who were here previously and Dr Murshid who is new to Clipstone. All are in their final year of training and will assist in improving access to appointments.

New GP-Dr Nicola Lewis to start in October which should hopefully reduce our dependency on locum GP's. She will provide cover for leave across all three locations.

We now have 7 nurses working between all 3 locations. Sarah Kirkby our newest addition to the team is doing really well. Sadly Lyn (Practice Nurse at Clipstone) will be retiring in

December. With regards to recruitment of nurses, many hospital nurses would like to get in to GP practices but considerable additional training is needed.
Amanda, receptionist, is also retiring at the end of August.

Crown Medical Centre

Looked at photos and site plans and current progress at the new build and discussed the chosen colours and logos etc. Current chairs can be quite uncomfortable but new ones much better. More car parking spaces (66) and better access for ambulances on site.

Moving dates :

Friday 18th September is last working day at Clipstone. We will run a basic surgery while we pack up and start the move over to Crown Medical Centre. PPG offered to help us move but Matt felt we were okay for now. Staff to help out over that weekend with the move. First official working day at Crown Medical Centre is 21st September and we have 1 week after the move to clear everything out of Clipstone.

Engagement with patients:

PPG concerned that call screen here is not loud enough but have 2 in the waiting room at Crown Medical and also a screen in the sub waiting room for patients in case GP needs to pass patient over to nurses or vice versa.

Asked if there would be more than 1 receptionist to deal with patients at front desk as frustrating when pharmacy/nursing home staff just come straight up to receptionist and interrupt when they are dealing with a patient. Matt advised that although we are moving to bigger premises we don't necessarily have the extra money to increase staffing levels at the minute. However if we could or needed to in the future we would have the space to do this. We will likely have staff who can come and assist at the front desk during busiest periods.

4 available rooms for external people to hire and once we have moved in will put together a proposition with photos etc for prospective takers.

There is potential for another 6 consulting rooms to be added on should we need to and also over room to expand over the roof. Separate piece of land to the side that we have first refusal on to rent if we need it in the future.

2 disabled parking spots allocated-concerns this won't be enough? Matt to look at possibility of signing off more if we can.

Should pick up and drop off point be for ambulances only as patients may well abuse this facility?

Official Opening :

No date set as yet. Trying to find a suitable person to officially open Crown Medical Centre. Possible Royalty, Secretary of state for health, or Sportsperson?
Will look at open days once we have moved. Task Helen to look into local options.

Sharing of patient information

Trying to improve the way that data is shared between different organisations in the NHS who to improve patient care. Proposed locally is that moving forward we will assume people want the potential to share information with other NHS organisations unless they opt out, i.e. GP data would be made available to be accessed by other organisations in the NHS if the patient consents to them viewing the information. Patients would still have to give consent at the time when attending A & E, Out of hours or other appointments. Practice will be discussing internally next week but this will be discussed next week as to whether we go ahead with this. There will be a lot of information made available to patients if this does happen. Many patients already assume this is what happens. Everyone agreed this is better for patient care in the long run.

A.O.B

Mrs Troop concerned about chemists when they order a prescription on behalf of the patient that they are ordering everything regardless of what patient needs so this results in waste and costs the NHS money. Mrs Troop spoken to chemists and us but nothing has changed. Matt to speak to Gill about this but suggested the most effective way is to order prescriptions online as you can order exactly what you want but still have it sent electronically to the chemist. Some concerns over this for patients who are not used to or don't have a computer.

Date of next meeting: To be decided nearer the time but sometime in October in Crown Medical Centre.

CLOSE OF MEETING