

Sherwood Medical Partnership

Monthly Newsletter



Sherwood Medical Partnership

Clipstone | Farnsfield

www.sherwoodmedical.co.uk

SHERWOOD MEDICAL PARTNERSHIP

Farnsfield Surgery

Station Lane
Farnsfield
Newark
Nottinghamshire
NG22 8LA

Phone: 01623 882289

Fax: 01623 882286

Email:
nshccg.c84059.nhs.net

Crown Medical Centre

Crown Farm Way
Forest Town
Mansfield
Nottinghamshire
NG19 0FW

Phone: 01623 626132

Fax: 01623 628425

Email: nshccg.c84059.nhs.net

Flu Season is upon us...

Flu season has arrived and this year we are running set clinics at Crown Medical Centre and Farnsfield Surgery on the following dates:

Saturday 14th September at Crown Medical Centre – 08.00 until 12:20

Thursday 19th September at Crown Medical Centre – 18:00 until 20.00

Saturday 21st September at Farnsfield Surgery – 08.00 until 12:20

Saturday 28th September Crown Medical Centre – 08.00 until 12:20

We shall also be holding clinics on Saturday 5th October and also 2nd November. The times and location are still to be confirmed. Children's flu dates are still to be confirmed and released. These shall be displayed on our website, facebook page and in the surgery so please keep a look out for updates.

As in previous years the vaccine is available for all patients over the age of 65 and for patients aged 18-65 with a health condition which makes them eligible for the flu vaccine, including household members of immunosuppressed patients.

**Volume 1 Issue 1
September 2019**

New Starters within the Practice

We have had lots of new faces start within the team at Sherwood Medical Partnership. We would like to welcome Dr Manjula Mayakonda and Dr Rasheed Lawal.

In addition, we would like to welcome our new receptionists Hannah, Rebecca, Kerry and Rhiann. We also have a new administrator join us, Amy.

We are excited to welcome them to the practice.

We are also recruiting for an additional Practice Nurse and also an additional Administrator.

'You Said.... We Did'

As you may be aware we have recently made some changes to our telephone system and removed the call queuing number position. We received a lot of feedback from yourselves regarding the removal of the queuing number position and you felt that it would be more beneficial to patients to have the message played. We have listened to your comments and have re-instated the call queue number recording.

We are aware there have been issues with the drop in blood clinic and we shall also be holding consultations with regards to closing this service.

Friends and Family Test

As a practice we value your feedback, comments and complaints. We would be grateful if you would let us know your thoughts on the practice, you can do this by completing an anonymous survey while at either of our practices. Forms are available from reception at both sites, this can also be completed through the SMS message you receive after attending the surgery. If you do not receive a message then please see the Practice



Prescription Update

From November 1st 2019 Sherwood Medical Partnership will no longer accept requests for prescriptions via telephone or answerphone for patients who are not deemed to be a vulnerable patient. After reviewing systems in the local area and to align ourselves with local practices, we will cease to accept prescriptions requests over the telephone or answering machine. These options for requesting prescriptions are not as safe and efficient as other methods of requesting medication and are more open to mistakes

and miscommunication. We do offer a number of alternative routes to request repeat prescriptions in line with other local practices which we believe will suit the majority of patients however if you have any concerns regarding your prescription or that of someone you care for please speak to the surgery. If you consider yourself a vulnerable patient or a carer of a vulnerable patient then please speak to the surgery.

We have given consideration to our vulnerable patients and as such have advised patients who are vulnerable and do not feel able to request their prescriptions by requesting online, via their chosen pharmacy or by dropping in a request at either surgery site, to contact us to discuss what options are available to them.

Surgery Closures – Advance notice

Please be aware that both Crown Medical Centre and Farnfield Surgery will be closed on:

Wednesday 9th October – PM ONLY

Wednesday 13th November – PM ONLY

If you require emergency medical attention whilst we are closed then please contact 111. Alternatively if you feel your situation is life threatening then please do not hesitate to contact 999.

Are you a carer or do you care for someone?

Do you look after a family member or friend who may need help due to frailty, disability or a serious health condition, mental ill health or a substance miss use? As a carer you may also be eligible for flu vaccine, please contact the practice for further information.

Let us know if you are a carer and ask to speak to our carer's champion.

Hospitals

Kings Mill Hospital: 01623 622515

Newark Hospital: 01636 681681

Nottingham City Hospital: 0115 9691169

Queens Medical Centre: 0115 9249924

Kinas Mill Hospital – 01623 622515

Carer's Direct

Telephone 0808 802 0202

Helpline Information -

<http://www.nhs.uk/carersdirect/carerslives/updates/pages/carersdirecthelpline.aspx>

Email: CarersDirect@nhschoices.nhs.uk

Useful Numbers:

Community Care

Derbyshire Health United (out of hours):111

Call for Care (District Nursing): 01623 781899

Community Midwife Advice Line: 01623 676170

Voluntary Transport (Farnfield) 01636 610773 – unable to do same day requests.

Local Pharmacies

Well-Pharmacy (Forest Town) - 01623 623 222

Farnfield Pharmacy – 01623 882310

Well-Pharmacy Southwell – 01636

819396 Open Mon – Fri 07.00- 23.00

Sat – 08:00 – 22:00

Sun 10:00 – 16:00

Late Night Opening Pharmacies:

Rosemary Street Pharmacy – Mansfield
open until 22:00

Asda Pharmacy – Old Mill Lane
open until 23:00

Boots Pharmacy- St Peters retail Park
open until 20:00